



PASSWORD RESET JOB AID

1. Click on Forgot Password link

LOG IN

Welcome to Motorola Solutions!
Please log in using your credentials.

User ID

Forgot User ID ?

Password

Forgot Password?

LOG IN

Don't have an account yet? Register

2. Enter in your User ID and then click Next

Forgot Password

Please enter your user ID.

User ID

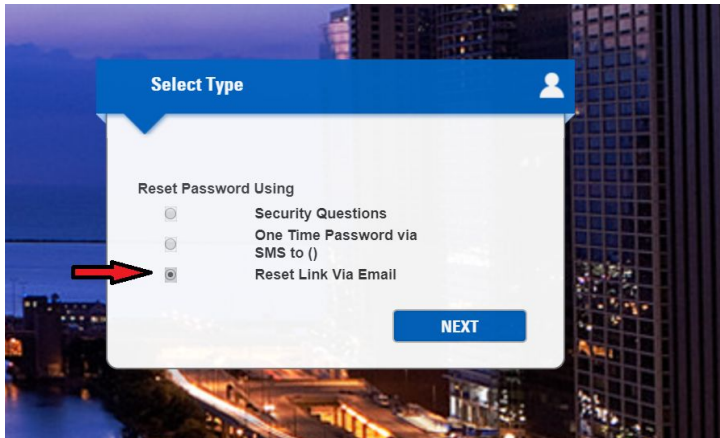
Forgot User ID ?

NEXT

Don't have an account yet? Register

3. Select option for reset

- You can enter in your security questions
- You can have a code sent to your mobile device
- IF you don't have security questions or know the answers, and do not have a mobile number, you can request re-set link to your e-mail address (recommended)



4. An e-mail will be sent to you with password reset link, click on the reset link, and a screen will appear. Enter in your new password

A screenshot of a 'RESET PASSWORD' form. The form has a blue header with the text 'RESET PASSWORD' and a user icon. Below the header, it says 'Please set up your new password. A confirmation will be emailed to you in a few moments. If you have any questions, please [Contact Us](#).' and a red note 'Asterisk (*) fields are required'. The form is titled 'PASSWORD & SECURITY' and contains three fields: 'User ID *' with the value 'adpdev1503@mailinator.com', 'New Password *' with a masked password '*****', and 'Confirm Password *' with a masked password '*****'. A blue 'SUBMIT' button is at the bottom. A small note at the bottom says 'By clicking Submit, you agree to the [Terms of Use](#).'

5. Click submit and a confirmation window will appear

